

Jenks Guo

/AI Lead & DevRel



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About

Applied AI and platform leader with 8+ years spanning enterprise software engineering, developer platforms, partner engineering and emerging technology. Built APIs, SDKs, developer platforms, cloud deployment pipelines and agentic AI systems while operating directly between customers, partners, engineering teams and executives.

Work Experience

AI Lead

Babylon Labs

2026–Now

- Leading company-wide AI transformation through knowledge systems, agentic workflows and human-in-the-loop automation & AI powered innovation projects.
- Owning AI architecture, infrastructure and governance, balancing model capability, security, reliability and spend.

Partner Solutions Lead

Linktr.ee

2021–2022

- Built 3 APIs, SDKs, Developer Portal and App Store integrations to expand Linktree's partner platform.
- Managed 30+ engineering contractors across two product pods and five external agencies, including Thoughtworks.

Developer Advocate

Xero Accounting Software

2018–2021

- Built and maintained developer SDKs in .NET, Python and Ruby for Xero's API ecosystem.
- Automated API specifications and created technical content to support partner integrations and developer adoption.

Client Engineer

Ericsson Australia

2015–2018

- MSP for top tier mobile carrier operating a wholesale mobile MVNO business. As an API integration specialist and service delivery manager.
- responsible for the service delivery project on \$10+ million telecom charging & billing solution with half a million active users across 12 enterprise customers.

Education

Electronics & Electrical Engineering

University of Melbourne (Hon. Bachelor 2013)

Lateral Thinking (Hon. Doctor)

Lateral Thinking (Hon. Doctor)



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Skills

- Applied AI Engineering & Economics
- AI Transformation & Governance
- Mentoring & Public Speaking
- Lead by letting my team glow
- Strong Execution Skills
- Program management
- Mandarin & English